

Mike Diboll, PCAP Bibliography

- Bassiouney, R. (2009) *Arabic Sociolinguistics*. Edinburgh, UK: EUP.
- Berger, C. "Beyond Initial Interaction: Uncertainty, Understanding, and the Development of Interpersonal Relationships" in Giles, H and St. Clair, R. *Language and Social Psychology*.
- Biggs, J. and Tang, C. (2007) *Teaching for Quality Learning at University*. (3rd edition)Maidenhead, UK: OUP.
- Boise State University. (2007) *Performance Management: Setting SMART Objectives*. <http://hrs.boisestate.edu/td/pdf/SMARTgoals.pdf> Accessed 15th July 2010.
- Bosch, K. (2006) *Planning Classroom Management: A Five-Step Process to Creating a Positive Learning Environment*. Thousand Oaks, CA: Sage.
- Cohen, L. Manion, L. and Morrison, K. (2007) *Research Methods in Education (6th Edition)*. Oxford: Routledge.
- Dickins, James. Hervey, S. and Higgins, I. (2002) *Thinking Arabic Translation: a Course in Translation Methods, Arabic to English*. London, Routledge.
- Giles, H. (ed.) *Contexts of Accommodation: Developments in Sociolinguistics*. Cambridge, UK: CUP, 1991.
- Giles, H. and Smith, P. "Accommodation Theory: Optimal Levels of Convergence" in Giles, H. and St. Clair, R. *Language and Social Psychology*.
- Giles, H. and St. Clair, R. (1979) *Language and Social Psychology*. Oxford, UK: Blackwell.
- Gopinathan S. & Vanithamani Saravanan . (1983) "Varieties of English and Education Linguistics": *Singapore Journal of Education*. 7: 64-71
- Gudykunst, W.B. (2005) *Theorizing about Intercultural Communication*. Thousand Oaks, CA: Sage.
- Hampden-Turner, C. Trompenaars, F. (2004) *Managing People Across Cultures*. Chichester: Capstone.
- Heil, G. Bennis, W. Stephens, D. (2000) *Douglas McGregor, Revisited: managing the human Side of the enterprise*. New York: Wiley.
- Hofstede, Geert. (2001) *Culture's Consequences: Comparing Values, Behaviors, Institutions, and Organizations Across Nations*. Thousand Oaks CA: Sage.
- Hofstede, Geert. *Cultural Dimensions: Arab World*. http://www.geert-hofstede.com/hofstede_arab_world.shtml Accessed 12th July 2010.

Lambert, W. "Language as a Factor in Intergroup Relations", in Giles, H and St. Clair, R. *Language and Social Psychology*.

Maamouri, Mohamad. (1998) *Language Education and Human Development: Arabic Diglossia and its Importance to the Quality of Education in the Arab Region*. Philadelphia, PA: The World Bank/International Literacy Institute.

Mcniff, J. Lomax, P. and Whitehead, J. (2003) *You and Your Action Research*. (2nd edition) Oxford: Routledge.

Saphier, Jon. and Gower, R. (1997) *The Skillful Teacher: Building Your Teaching Skills*. (5th edition) Carlise, MA: Research for Better Teaching.

Schön, D. (1987) *Educating the Reflective Practitioner: Toward a New Design for Teaching and Learning in the Professions*. San Francisco: Jossey-Bass.

Schön, D. (1983) *The Reflective Practitioner: How Professionals Think in Action*. London: Maurice Temple Smith.

Wight, S. (2004) *Language Policy and Language Planning: From nationalism to globalisation*. New York: Palgrave Macmillan.